

STANDARDS COMMITTEE: WORK PLAN

Date	Item	Description	Contact Officer / Member
July			
23/07/10	Review of Member/Officer Protocol relating to member/officer relations (paras 16, 17 and 18)	Report of Working Group: Allan Wells, Karen Heenan and Colin Taylor	Allan Wells
23/07/10	Audit Commission Survey	To report back on the findings of the recent Ethical Standards Survey	Rachel Crossley
23/07/10	Politically Restricted Posts	To consider new procedures for dealing with political restriction.	Allan Wells
September			
[In accordance with the decision at the 14 June meeting, only to be held if sufficient important business]			
3/09/10			
October			
29/10/10	Guide to the Investigations Process	Officers to produce a guide to consideration and determination hearings.	Allan Wells
29/10/10	Corporate Complaints	To report on improvements to the Customer Complaints procedures	Loulla Woods/Julia Montalbetti
December			
13/12/10	Complaints Handling Performance – end of year	To ensure that the Council's complaints procedures are effective. (Next review June 2011)	Loulla Woods/ Julia Montalbetti/Jessica Brooke/Mona Saad